



Black Hills Pediatrics, L.L.P.

2905 5th Street, Rapid City, SD 57701

P) 605-341-7337 F) 605-341-2447

www.blackhillspediatrics.com

Walk-in and Add-on Appointment Policy

Medical Emergency:

Please notify the clinic staff and we will do everything we can to see your child immediately.

Scheduled Appointments:

Time is important - - yours and ours. Clinic appointments are made to maximize clinic efficiency. We make every effort to respect the time we take in seeing patients, and most of the time we are successful.

Walk-in Appointments:

Patients who walk in on a non-emergent basis without an appointment will be asked to wait for the next available appointment time, so that those with previously scheduled appointments are seen at their scheduled time. Your child will be scheduled for the next available appointment.

Unscheduled Add-On Appointments:

Occasionally parents schedule a visit for one child and then ask to have an additional child seen. Sometimes a "quick peek" at the second child takes a lot of time. The provider will try to accommodate the request if there is available time so that seeing the unscheduled child will not cause others with scheduled appointments to be delayed. The additional child may have to be treated as a walk-in patient and will be scheduled at the next available appointment time.

If you have any questions or concerns regarding the policy the staff is directed to follow, please discuss your concerns with one of the physicians.